



CLIENT CODE OF CONDUCT & RESPONSIBILITY

As a client of our services, we have a set of Code of Conduct, as guidelines for you to get the most out of your experience within our services for your business, these include:

- **SELF MOTIVATION & PARTICIPATION:** As part of the mutual agreement to work with us in our services, you understand that it is up to you to be self motivated and participate in the programs, show up for sessions or partake in recorded course content, to get the results you desire. The content & material do not guarantee any specific results, including business or personal growth. You cannot hold Shannon Rose Brown liable for any results not gained due to lack of participation, action or uptake of content.
- **EMOTIONAL SELF RESPONSIBILITY:** On signing up to work with us in our services, you understand that your emotional, mental & physical wellbeing is your own responsibility and that our services do not replace the care of psychologists or other healthcare professionals. If you are moving through large adverse trauma, you agree to consult Shannon before signing up for the service, to assure she is resourced to support you. Shannon Brown will at all times exercise their best professional efforts, skills, and care.
- **SOVEREIGNTY & SELF AUTHORITY:** On signing up to work with us in our services, you agree to uphold your own sovereignty & decision making capabilities and understand that any decisions you make, and the consequences thereof are your own. Under no circumstances can you hold Shannon Brown liable for any actions that you take. You understand that holding you accountable for your decision making, supports the anchoring of your leadership authority.

- **PAYMENT RESPONSIBILITY:** On signing up for a service, you understand that payment for the service is your responsibility. Full payment of the service fees is required. There are no cancellations or refunds. Either full payment or successful sign up of a payment plan is required to sign up for the service. Please be empowered in your decision to join the service, before committing financially.
- **TRANSPARENT COMMUNICATION:** On signing up for a service, you agree to stay open in communication with Shannon if your circumstances change, if you have a concern or issue, and to keep Shannon in the loop of your business. You understand it is your responsibility to keep Shannon updated, to ensure she knows how best to support you.
- **AVAILABILITY SCHEDULE:** On signing up for a service, you agree to accept Shannon's availability schedule, including times and dates for booking sessions, and private chat / messaging support if included. This is subject to change. As a rule of thumb, Shannon's schedule is Monday-Friday 9am-5pm. Shannon does not work Saturday and Sunday, unless otherwise stated. Private messaging availability may be more limited than stated above.
- **CHANGES & AMENDMENTS:** On signing up for a service, you agree to reasonable changes being made to schedules, content or inclusions, that is in the best interest of your business growth, as indicated by Shannon and her team. You understand that Shannon works intuitively, based on what is arising within the group collective and wider collective field. You understand that the content will be dynamic, fresh & forever changing for the ultimate transformation to occur.
- **ETHICAL CONDUCTION:** In signing up for this service, you agree to conduct yourself professionally and ethically throughout the service, from a physical and energetic standpoint. If conduct is deemed unacceptable and not corrected after notice, Shannon reserves the right to remove you from the service.
- **INTELLECTUAL PROPERTY:** On signing up to work with us, our training, course content & any resources may be viewed online or downloaded with 1 copy only to your device. Course content contains my trade secrets that are offered exclusively to students. It is an essential condition of participation that you agree that you will not attempt to duplicate any part of our intellectual property under yours or someone else's name including all methods & formulas or provide extracts of any course content to anyone else under any circumstances.